A MEDIA PERSPECTIVE: COVID-19 & THE MILITARY

TUESDAY, MAY 26 | 3:00PM – 4:00PM ET
March 18 - May 12, 2020
Pain Points Poll Demographics

6,606 Respondents

<table>
<thead>
<tr>
<th>Branch of Service</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Force</td>
<td>26%</td>
<td>24%</td>
<td>24%</td>
<td>39%</td>
<td>25%</td>
<td>19%</td>
<td>25%</td>
<td>28%</td>
</tr>
<tr>
<td>Army</td>
<td>38%</td>
<td>54%</td>
<td>43%</td>
<td>25%</td>
<td>38%</td>
<td>33%</td>
<td>57%</td>
<td>41%</td>
</tr>
<tr>
<td>Coast Guard</td>
<td>2%</td>
<td>1%</td>
<td>3%</td>
<td>7%</td>
<td>3%</td>
<td>3%</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>Marine Corps</td>
<td>7%</td>
<td>9%</td>
<td>6%</td>
<td>7%</td>
<td>14%</td>
<td>22%</td>
<td>4%</td>
<td>9%</td>
</tr>
<tr>
<td>Navy</td>
<td>29%</td>
<td>13%</td>
<td>26%</td>
<td>23%</td>
<td>21%</td>
<td>25%</td>
<td>12%</td>
<td>18%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Military Affiliation</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active-duty family</td>
<td>89%</td>
<td>88%</td>
<td>83%</td>
<td>80%</td>
<td>78%</td>
<td>79%</td>
<td>54%</td>
<td>78%</td>
</tr>
<tr>
<td>Veteran family</td>
<td>14%</td>
<td>14%</td>
<td>19%</td>
<td>18%</td>
<td>17%</td>
<td>23%</td>
<td>23%</td>
<td>17%</td>
</tr>
<tr>
<td>National Guard or Reserve family</td>
<td>5%</td>
<td>5%</td>
<td>5%</td>
<td>6%</td>
<td>6%</td>
<td>7%</td>
<td>36%</td>
<td>17%</td>
</tr>
<tr>
<td>Civilian / DoD Civilian</td>
<td>8%</td>
<td>11%</td>
<td>13%</td>
<td>9%</td>
<td>9%</td>
<td>9%</td>
<td>10%</td>
<td>7%</td>
</tr>
<tr>
<td>Other military affiliation</td>
<td>9%</td>
<td>4%</td>
<td>5%</td>
<td>6%</td>
<td>8%</td>
<td>9%</td>
<td>8%</td>
<td>9%</td>
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Polling and analysis made possibly by Booz Allen Hamilton and USAA
COVID-19

Week 8: Acute Pain Points

20% of military family caregiver respondents say they DO have all the resources they need to effectively care for their child or adult with special needs.

70% of respondents report their child(ren) have had behavioral changes due to their inability to socialize with peers, up from 46% in week 1 of polling.

13% of veteran and 7% of military family respondents have a member of their household who is at high risk of infection and remain unable to shop due to fear of exposure.

32% of military family respondents report their child is supposed to transition to a new school this year; another 10% are unsure.

Polling and analysis made possibly by Booz Allen Hamilton and USAA

Pain Points Poll Polling Period: March 18 - May 12, 2020 | Total respondents: 6,606. (Week one: 3/18-3/24 & 1,321 respondents; Week two: 3/25-3/31 & 1,234; Week three: 4/1-4/7 & 690 respondents; Week four: 4/8-4/14 & 668 respondents; Week five: 4/15-4/21 & 560; Week six: 4/22-4/28 & 560 respondents; Week seven: 4/29-5/5 & 822 respondents; Week eight: 5/6-5/12 & 562 respondents). Unless otherwise indicated, statistics included here are from Week 8 of polling and refer to ALL respondents, including civilians. When citing statistics, please include the respondent group and polling period (e.g.: “37% of military spouse respondents polled from April 1-7, 2020 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis). Questions should be directed to survey@bluestarfam.org.
COVID-19

Week 8: Spotlight on Food Insecurity Among Military Families

<table>
<thead>
<tr>
<th>Week 1</th>
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<th>Week 7</th>
<th>Week 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>12%</td>
<td>7%</td>
<td>4%</td>
<td>3%</td>
<td>4%</td>
<td>4%</td>
<td>5%</td>
<td>9%</td>
</tr>
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</table>

My family uses free/reduced-price school breakfasts/lunches and is now food insecure due to school closures

7% of military family respondents have a member of their household who is at high risk of infection and remain unable to shop due to fear of exposure

"I have a chronic illness and have a special diet that is already expensive. The government relief helped a lot but will run out soon for a cushion."

-Military Spouse

Polling and analysis made possibily by Booz Allen Hamilton and USAA

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19% of military family respondents say grocery delivery/curbside pick-up remains an unmet need in their local community; it remains a top-three unmet need.
COVID-19
Week 8: Spotlight on Transitioning Students

32% of military family respondents report their child is supposed to transition to a new school this year; another 10% are unsure.

At least one-third of respondents whose children will be transferring schools are "extremely concerned" about:

- 35% Smooth integration into new school (including distance education)
- 35% Addressing knowledge gaps that emerged due to non-traditional schooling
- 32% Distance learning in a new location
- 32% Registering child(ren) if schools are closed
- 31% Obtaining the documents they need to enroll their child in their new school

"It is already stressful enough for military children to start a new school and to come in after school has already started amplifies that stress as they learn to adjust and try to make friends."
-Military Spouse

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Week 8: Spotlight on Female Service Members

Overall takeaway: This pandemic has impacted men and women service members differently. A greater proportion of women report they have increased working hours, are now working remotely / through telework, have reduced work hours to educate children (or because they don’t have childcare), believe the quality of their work has declined because they are caring for children while working, and have shifted their work hours later or earlier in the day. Meanwhile, a greater proportion of men report no impact on their work (41%) compared to women (21%).

"Supervisors and leadership do not take childcare into consideration when making decisions."

-National Guard Service Member

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*Groups weeks 5-8 of polling
QUESTIONS?

To submit a question, please use the questions feature on the webinar toolbar. These questions will be sent to the moderator.
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POST-WEBINAR SURVEY
https://bluestarfam.us/post-webinar-survey

PAIN POINTS POLL
https://bluestarfam.us/BSF-COVID-19
DEFENSE COMMUNITIES IN RECOVERY

THURSDAY, JUNE 4 | 3:00PM – 4:00PM ET